



Clover S.A. (Pty) Ltd
Registration No. 1994/001064/07
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Constantia Kloof
Roodepoort, 1709
South Africa
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Dear valued Clover consumer.

We value your input in reporting and notifying us about the current problem you are experiencing with our product.

Clover sees each complaint in a very serious light, and a proper investigation takes place and for Clover to rectify the issue, we need true and accurate info from our end users. In order for Clover to log the complaint, we request your ID number. This is to protect Clover from any dishonesty, fraud, or corruption. Clover has implemented the Protection of Personal Information Act, No 4 of 2013 (the "Act"), not only to protect the company but to also safeguard the end users' personal information. All personal information you provide to us will only be processed (as such term is defined in the Act) only in accordance with the provisions of the Act. In this regard, all personal information you provide to us will be treated in accordance with our privacy policy. Your personal details will not be published on the site (unless agreed otherwise) or sold to any third party.

We thank you for contacting us and would like to continue providing our consumers with the Way better service that you deserve.

Best Wishes
The Clover Consumer Centre
consumer.mail@clover.co.za
086 011 7533